

## **Marketing & Customer Service in the Tourism Industry in Seattle, WA**

**Host Company ID: I-0705226**



**Internship Duration:** 9 months (*unpaid*)

### **Company:**

We are a national award winning destination marketing organization and visitor center that represents the cities of Tukwila, SeaTac, Kent and Des Moines and we offer dynamic internship opportunities. Our interns experience various facets of the tourism industry, have an opportunity to make connections with the leading trade professionals and build their customer service skills by assisting visitors from all over the world.

### **Internship Position:**

Duties may include:

- Work individually and as a member of the tourism and marketing team.
- Participate in projects and follow deadlines.
- Follow the instructions of supervisor.
- Assist with the staffing of local events.
- Assist with in-depth research and filing.

- Perform field work and interact with customers or business associates.
- Make phone calls about products, services or answer inquiries.
- Collect demographic information on all customers and business associates.
- Assist in clerical functions and perform other duties as assigned.

#### Requirements:

- Knowledgeable and interested in tourism industry.
- Excellent phone and written communication skills and highly organized.
- Positive and professional attitude.
- Excellent customer service skills.
- Ability to multi-task.
- Must be available to work flexible schedule.
- Student of an accredited Community College or University studying business, hospitality, tourism, marketing, PR, event planning or related field.